

# **GENERAL DISPERSAL POLICY**

## **97 Princess Road, Manchester, M14 4TH**

The Proprietor of this restaurant is keen to maintain close relationships with the local residence and the premises will be run and managed accordingly. The premises manager will deal with any complaints from the local residents in a prompt manner. If a satisfactory conclusion cannot be resolved, management will hold a meeting with the residents with a view to reaching an amicable solution.

The staff of the restaurant will ensure a close working relationship with the Police and Local Authority to ensure that they are kept abreast of all local issues.

Mr Mokonen, as the Designated Premises Supervisor will operate the following dispersal procedure to ensure that the restaurant and its patrons operate within the area in a neighbourly fashion:-

1. Music will be played at a level which ensures that it is a minor influence within the premises so that to ensure that patrons are not completing with it.
2. Patrons will not be permitted to take glasses out of the premises.
3. Appropriate signage will be displayed at the premises asking patrons to have due consideration for the neighbours upon their departure.
4. A strong staff management and staff presence in the customer area during closing will ensure that patrons leave quietly.
5. Staff members will be tasked with ensuring that the patrons leave in a quiet manner at the end of trading.
6. Staff will ensure that the doors of the restaurant are not left open.
7. Staff will remind patrons to leave the premises in a quiet fashion.
8. Staff will call taxis for and on behalf of patrons so as to ensure that they are not left loitering on the street.
9. Staff will advise patrons of the local transport links upon request.
10. A 30 minute eating and drinking up time will assist with the gradual dispersal of patrons from the premises.
11. The lights will be brightened and music will cease so as to prepare patrons for their imminent departure.

12. Staff will conduct a daily clean up to remove any rubbish present on the premises and in the area immediately surrounding the premises. This will ensure that the aesthetic look of the area is maintained.